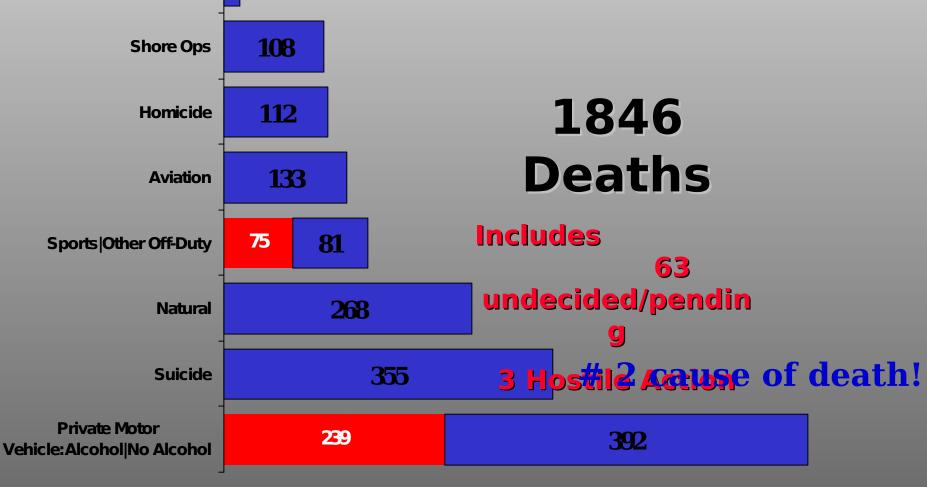
Operational Risk Management and Suicide Preventic WITED STATES Readiness Through Safety

Naval Safety Center Norfolk, Virginia

Iop Causes of Death

Nawy 1& Marine Corps FY95 - 99



Suicide Facts

- Over 32,000 people in the United States kill themselves expressions.
- A person commits suicide about every 15 minutes in the
- Suicide is the 9th leading cause of death in the U.S.
- 60% of all people who commit suicide kill themselves wit
- Over 60% of all people who commit suicide suffer from m
- Alcoholism is a factor in about 30% of all completed suic



Statistics are from the American Foundation for Suicide Prevention web site www.afsp.org

Suicide Prevention &

How do suicide prevention and ORM (Operational Popularies) fit together?

ORM is a simple 5-step process that deals with ide hazards, assessing hazards, making risk decisions those hazards, implementing controls to reduce the and supervising the controls and watching for chacontrols.

Preventing suicide is caring for your shipmate & is responsibility. ORM can help prevent suicide.



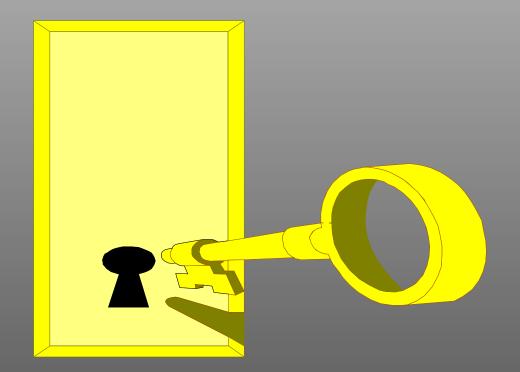
Suicide Prevention and SQRM

- •An LPO has noticed that one Sailor has not been acting normally the past few days.
- •The Sailor has been withdrawn and not very tall. When questioned by the LPO and friends, the Saurent Everything is okay, I'm just feeling a little down.
- •That evening, the Sailor was found in the BEQ is and crying. There was a week-old letter and a raon the nightstand.



This scenario should raise some que

The 5-step ORM process is the key to unlead the problem to enable you to see what the is so you can help prevent a bad situation



Step #1 Identify

Identifying hazard is the first registre of the ORM process.

Looking at the previous scenario, you probably have alresome hazards. Using the below guidelines you can identified with this scenario.

- Use experience as a guide: Have you seen a situation like this before? If you have then you can use that experience to help identify hazards.
- •Ask "What if?" Or better yet, "What can go wrong?": What if that letter is bad news? What if I don't do anything? What can go wrong if I don't do anything?

Use Brainstorming (everyone's input is important): If possible discuss with other people to get their input. In a situation like this one you might not have the option to discuss with others, you will need to act right away!

1. Identify Hazards

Now that you have looked at the situation what are som associated with this scenario?

The below listed hazards are not all inclusive, there are that could be identified with this situation.

• Suicide attempt with bodily injury

- Alcohol Abuse
- No intervention
- Death

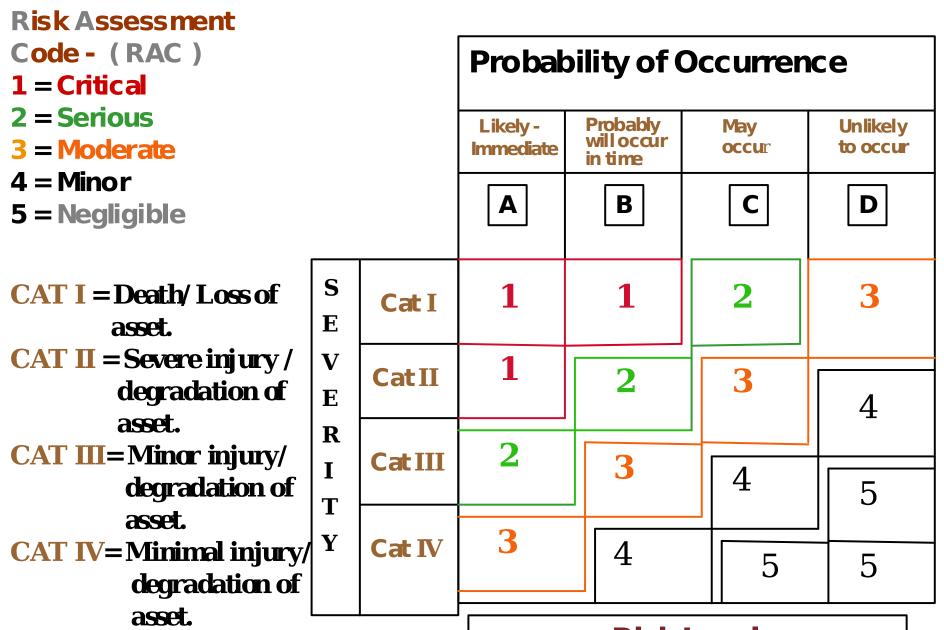


Step #2-Assess Hazards Step #2 is the assessment of your identified hazards using the risk ass

(RAC) matrix. In a non-emergency situation, a detailed assessment of warranted. In this situation there might not be time to sit down and as before you intervene, action is required immediately.

Assessment of the hazards is done by using the RAC Matrix

Hazards are assessed for: Severity of possible loss Probability of occurrence



Risk Levels
Risk Assessment Code

2. Assess the Hazards

Using the matrix from the previous slide, based on your perception, cl category and a probability category, for example; Severity II, Probabil corresponding row and column and intersect the two. This gives you a Assessment Code or RAC.

Suicide attempt with bodily injury

Alcohol Abuse

No intervention



Step #3-Make Risk The third step is a three part process. The third step is a three part process.

- Consider Risk Control Options
 - Prioritize hazards by RAC: Put the assessed hazards in order by RAC.
 - Brainstorm: What can we do to minimize the risk of the hazard? These are the options available to minimize the hazard.
 - Decide: Make a risk decision about the whole process. Do we need to do this or is too risky?
- If risk outweighs benefit, communicate with chain of command.

3. Make Risk Decisions

Prioritize the hazards by Risk Assessment Code

• Death	RAC's 1
 Suicide attempt with bodily in 	jury
• No intervention	3
•Alcohol Abuse	3

5. Make KISK Decisions

- Part #2 of step three is to discuss the options to minimize you identified.
- For example: Death was identified as a hazard
- Some of the options available to minimize this hazard are:
- refer the individual to command/local medical facility.
- confront the individual about what they are doing.
- Offer to talk to the person about their problem

At this point these are just options and might not be used if process, but all options should be discussed.

5. Make KISK Decisions

Part #3 of step three is to make a risk decision.

Look at the situation and decide if you should continue or risk involved.

In this scenario the best choice would be to continue and

assist the individua



4. Implement Controls

These are the options that you discussed in step 3 the hazards.

Choose the best options available and implement the These options now become your controls.

For example; referring the individual to a medical confronting the individual were two options availa look at the situation and choose the best option. In might choose referral to a medical facility. This has become our control for minimizing our hazard.

There might be more than one control chosen for



5. Supervise

ORM talks about supervising your controls ensuring that they are in place an effective.

Once you have selected your controls for the hazards you now need to ensure they are in place and have the desired effect.

You also need to look out for change. Any change in your plan will present never to be looked at.

The AID LIFE useful in the process.

Suicide Prevention

Acronyms

Ask The Person

- **Intervene Immediately**
- **Don't Keep A Secret**

Locate Help

F

E

- **✓**Inform Chain of Command
- Find Someone Don't Leave **Person Alone**
- **Expedite Help**

Operational Risk Management and

Suicide Prevention

There are many options for supervisors to get information about suicide prevention as well as individuals that are contemplating suicide.

- The National Suicide Hotline: 1-800-SUICIDE
- OPNAVINST 6100.2 (Health Promotion Program)
- Pers 6 Suicide prevention training video / facilitator kit
- Various Internet Web Sites
- Local sources: Medical Facilities, Command Medical Representative,

Chaplains, Family Service Centers, etc.

(This list is not

Inport Clinic/Hospital Point of Contacts

Naval Medical Centers

NMC Bethesda

Com: 301 DSN: 319

Q.D.: 295-4611 General Info: 1-800-526-7101

E.R.: 295-4084/4085

Behavioral Healthcare Service: 295-0500

Branch Medical Clinics Assigned Under NMC Bethe

Andrews AFB, MD Annapolis, MD Arlington Annex, VA Carderock, MD



Inport Clinic/Hospital Point of

Contacts

Branch Medical Clinics Assigned Under NMC Bethe

Dahlgren, VA		(540) 653	-8241		
Earle, NJ					
Mainside Clinic	(732)	866-2300			
Waterfront Clinic	(732)	866-7180			
Lakehurst,NJ		(732) 323	-4854		
Mechanicsburg	(717)	605-6236			
Patuxent River, MD		(301) 342	-1418		
Indian Head, MD	(301)	744-4601			
Quantico Marice Corps	Base	(703)784	-1699		
Sugar Grove, WV	(304)	249-6380			}
Washington Navy Yard,	DC	(202)433		片井田	
Willow Grove, PA	(215)	443-6360			

NMC Portsmouth

Com:(757) DSN: 564

Q.D.: 953-5000

E.R.: 953-7283 (Ambulance)

Psych: 953-5269

Branch Medical Clinics Assigned Under NMC Portsn

Sewells Point MACD: (757) 314-6290/6291 After 1900 on weekdays there will not be a M.O. available. On weekends there will be a M.O. available from 0645 - 1100.

Dam Neck MACD: (757) 314-7240 0700 - 1530 M-F only, no after hour care available.





Branch Clinics Assigned Under NMC Portsmouth con

Oceana Naval Air Station MACD: (757) 314-7181

0700 - 1600 a M.O. is available

1600 - 0700 only ambulance support is available

Boone Clinic MACD (NAB Little Creek): (757) 314-7429-

A M.O. or a P.A. is available 0700-1600 M-F

After 1600-1930 refer to Tricare Area B (civilian contract doctor)

Ambulance support only after 2000, after this call regular 911

Norfolk Naval Shipyard Clinic: (757) 314-6935 (Prim (757) 396-3678 (Ambulance

0700 - 1530 there are 3 M.O.s 1 P.A. and 3 IDCs

After 1530 an EMT crew with ambulance support is ayes



Branch Medical Clinics Assigned Under NMC Portsn

Naval Security Group Activity Northwest: (757) 421-2 IDCs available and a P.A. MWF afternoons 1215- 1530 No after hour care available

Naval Weapons Station Yorktown: (757) 887-7404

Normal Working Hours: 0730 - 1600





<u>Inport Clinic/Hospital Point of</u>

Contacts

NMC San Diego Com: (619)

DSN: 522

Q.D: 532-6400

NMC Psych Clinic: 532-5761

E.R.: 532-8274

Branch Medical Clinics Assigned Under NMC San Die

BMC Naval Amphibious Base: 437-5210

Normal Working Hours: 0730 - 1600

Closed after 1600 & weekends/holidays

BMC MCRD:

Normal Working Hours: 0700 - 2000 Holidays & Weekends: 0800 - 1600



524-4079



Branch Medical Clinics Assigned Under NMC San Di

BMC MCAS Miramar: (858) 524-4079 DSN:267- 4079

Normal Working Hours: 0700 -1600

After Hours: Duty EMT crew available 24/7

BMC NAS North Island: (619) 545-4306 DSN: 735-4306

Normal Working Hours: 0730 - 1630

Weekends/Holidays: 0800 - 1400

A Medical Officer is available until 1800 M - F

BMC NAF El Centro: (760) 339-2674 DSN: 958-2674

Normal Working Hours: 0700 - 1530

After hours / weekends & Holidays: Duty EMT crew available with an

available 24/7



Inport Clinic/Hospital Point of Contacts

Branch Medical Clinics Assigned Under NMC San Di

Ambulatory Care Center Point Loma: (619) 524-0349 DSI

Normal Working Hours: 0700 - 1600

Weekends/Holidays: Closed

32nd Street BMC: (619) 556-8114

Normal Working Hours: 0700 - 1600

Acute Care Support: 0700 - 2000

Holidays & Weekends: 0800 - 1600





DSN: 526-8114

Naval Hospitals

NAVHOSP Pensacola

Com.: (850) DSN: 534

Q.D.: 505-6601 E.R.: 505-6731

Mental Health: 505-6749

Branch Medical Clinics Assigned Under NAVHOSP Pensacola

NTTC Corry Station, FL

Gulfport, MS

NAS Meridian, MS

Millington, TN

NATTC Pensacola, FL

CSS Panama City, FL

452-6326

DSN: 534 (601)871-2809 **DSN: 868**

(601)679-2891

(901)874-6151

452-8970

234-4176/77



Inport Clinic/Hospital Point of Contacts

Branch Clinics Assigned Under NAVHOSP Pensacola Cont.

Pascagoula, MS (228)761-2229 DSN:358

NAS Pensacola, FL 505-7171

NAS Whiting Field, FL 623-7508

NAVHOSP Jacksoville

Com.: (904) DSN: 588

Q.D.: 542-7300

E.R.:

Mental Health: 542-7669

Branch Medical Clinics Assigned Under NAVHOSP Jacksonville

BMC Albany, GA (912)439-5976 BMC Athens, GA (706)354-7321





Branch Medical Clinics Assigned Under NAVHOSP Jacksonville

BMC Atlanta, GA

BMC Kings Bay, GA

BMC Key West, FL

BMC Mayport, FL

BMC NAS Jacksonville

(770)919-5300 DSN: 925

(912)673-2619

DSN: 483-4600 x500/550

(904)270-5497

(904)542-3500





Inport Clinic/Hospital Point of

<u>Contacts</u>

NAVHOSP Oak Harbor, WA

Com.: (360) DSN: 820

Q.D.: 257-9500 E.R.: 257-9646

Mental Health: 257-9484/85/88

NAVHOSP Great Lakes

Com.: (847) DSN: 792

Q.D.:688-4560 E.R.: 688-6855

Mental Health: 688-2126

Branch Medical Clinics Assigned Under NAVHOSP Great Lakes

BMC 237 688-6770

USS Tranquility Bldg. 1007 688-6755

USS Red Rover Bldg. 688-4909





NAVHOSP Corpus Christi

Com.: (361) DSN: 861

Q.D.: 961-2688

Mental Health: 961-3620

Branch Medical Clinics Assigned Under NAVHOSP Corpus Chris

BMC Ingleside 776-4575/76/77/78

BMC Kingsville 516-6160/6313

BMC Fort Worth (817) 782-5909

NAVHOSP Cherry Point

Com: (252) DSN: 582

Q.D.: 466-0266

E.R.: 466-0255

Mental Health: 466-0500





Inport Clinic/Hospital Point of Contacts

NAVHOSP Camp Lejeune

Com.: (910) DSN: Prefix 450 DSN = 750 451 DSN = 751

Q.D.: 430-3079

E.R.: 450-4840/41/43/44 Mental Health: 450-4700

Branch Medical Clinics Assigned Under NAVHOSP Camp Lejeur

Hadnot Point BMC 451-1053

Caron BMC, Courthouse Bay 450-7365 French Creek Area Clinic 451-5125

Camp Johnson BMC 450-0836

Camp Geiger BMC 450-0322

MCAS BMC 450-6002/6511





NAVHOSP Charleston

Com.: (843) DSN: 563

Q.D.: 743-7000

Mental Health: 743-7500

Branch Medical Clinics Assigned Under NAVHOSP Charleston

Naval Weapons Station BMC

743-7830

NAVHOSP Camp Pendleton

Com.: (760) DSN: 511

Q.D.: 725-1288/89

E.R.: 725-1429

Mental Health: 725-1350/1555





Inport Clinic/Hospital Point of

Contacts

Branch Medical Clinics Assigned Under NAVHOSP Camp Pendle

CCOOIOO

Area 13 BMC	725-6682/83	
Area 24 Brig	725-3629	
Area 21 BMC (Camp Del Mar)	725-2141/2142	
Area 31 BMC (Edson Range)	725-2037	
Area 52 BMC (Camp San Onofre)	725-7522	
Green BMC		
Area 52 BMC (Camp Chappo)	725-3784/4912	
Area 33 BMC (Camp Santa Margar	rita) 725-4460/69	
Area 43 BMC (Las Plugas)	725-3268	
Area 41 BMC (Las Flores)	725-2500	
Area 53 BMC (Horno)	725-7410	
Area 62 BMC (San Mateo)	725-7410	



Blue BMC

Inport Clinic/Hospital Point of

Contacts

Branch Medical Clinics Assigned Under NAVHOSP Camp Pendle

BMC Barstow, CA (760) 577-6271 BMC Bridgeport, CA (760) 932-7761

BMC Yuma, AZ (520) 341-3177

BMC Port Hueneme, CA (805) 982-6301 DSN: 511

BMC Tustin (714) 726-5872

NAVHOSP Lemoore

Com.: (559) DSN: 949

Q.D.: 998-4481

E.R.: 998-4435

Mental Health: 998-4474

Branch Medical Clinics Assigned Under NAVHOSP Lemogre



(775) 426-3115/3110

<u>Inport Clinic/Hospital Point of</u> <u>Contacts</u>

Branch Medical Clinics Assigned Under NAVHOSP Lemoore

BMC Fallon, NV

NAVHOSP 29 Palms

Com.: (760) DSN: 230

Q.D.: 830-2190

E.R.: 830-2354/2476

Mental Health: 830-2935

Branch Medical Clinics Assigned Under NAVHOSP 29 Palms

BMC China Lake

(760) 939-8039

DSN: 437





<u>Inport Clinic/Hospital Point of</u> <u>Contacts</u>

Overseas Hospitals

NAVHOSP Roosevelt Roads

Com.: (787) DSN: 831

Hospital Operator 865-5700

E.R. 865-5997

Mental Health 865-5979

NAVHOSP Yokosuka

DSN: 243-7144

Comm. From the U.S.: 011-81-311-743-7144

Off Base Japan: 0468-21-1910 x243-7144

E.R.: 243-7144

Mental Health: 243-5186

Branch Clinics Assigned Under NAVHOSP Yokosuka





Branch Clinics Assigned Under NAVHOSP Yokosuka

BMC Chin Hae 762-5415/5417

BMC Iwakuni 253-3445/3438

BMC Negishi Annex

BMC Sasebo 252-3624/25/28

Hario Clinic 252-8770/8870

Ships inport in Sasebo will utilize the USS Essex (guardship) 252-3365

NAVHOSP Okinawa

From the states dial 011-81-611-7 + last 6 digits of numbers below

Q.D.: 643-7555/7509

E.R.: 643-7338

Mental Health: 643-7722/7449/7334





Branch Clinics Assigned Under NAVHOSP Okinawa

Bush BMC 622-7633

Evans BMC 645-7376

Flightline BMC 634-6424

Futenma BMC 636-2911

Hansen BMC 623-4623/4328

Kinser BMC 637-3995

Schwab BMC 625-2104/2272 Torii Station BMC 644-4322/4474

White Beach BMC 642-2378

NAVHOSP Naples

Q.D.: Comm.: 011-39-081-724-3666

DSN: 625-3666





Branch Clinics Assigned Under NAVHOSP Naples

BMC Capodichino 626-5311/5472

BMC Gaeta (Ambulance) 627-7850

BMC La Maddalena 011-39-0789-798-275/6/7

NAVHOSP Keflavic

DSN: 450

Q.D.: 450-3300

Aucte Care Clinic: 450-3300

Ambulance: 911

Off Base Iceland: 425-3300

Comm. From the U.S.: 011-354-425-3300





DSN: 314-623

Various Naval Medical Clinics & Ambulatory Care Centers

NMC U.S. Naval Academy

Com.: (410) DSN: 281

Mental Health: 293-3208

Wallops Island BMC (804) 824-2130

U.S. NMC U.K.

Com. Within the U.K.: 01895-61-6320

Com. Outside the U.K.: +44-01895-61-6320

DSN: 235-6320

There are satellite clinics in central London, BMC in south-west Engla detachment in Landstuhl Germany.





Various Naval Medical Clinics & Ambulatory Care Centers Cont.

Naval Ambulatory Care Center New Orleans

Com.: (504)

Main Care Center: 678-2400

Eastbank Satellite Center: 678-1590

NAS Satellite Center 678-3660

NMC Quantico

Com.: (703) DSN: 278

Q.D.: 784-1612

Appt. Line: 1-800-999-5195

BMC Brunswick, ME

Info: (207) 921-2956





Various Naval Medical Clinics & Ambulatory Care Centers Cont.

BMC Winter Harbor

Ambulance: (207) 963-5534 x298

NACC Newport

NACC Portsmouth

Com.: (401) Primary Care: (207) 438-2385

Q.D.: 841-3771

Mental Health: 841-4475

NACC Groton

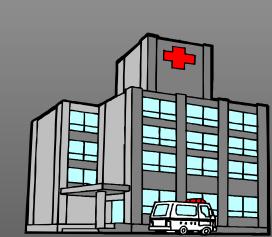
Com.: (860)

Q.D.: 694-4123

Mental Health: 694-4966

BMC assigned to NACC Groton

Balston Spa BMC (518)583-5300/01/02/03



Various Naval Medical Clinics & Ambulatory Care Centers Cont.

NMC Pearl Harbor

Consists of 4 Branch Medical Clinic's

BMC Kaneohe

BMC Shipyard

BMC Makalapa

BMC Barbers Point

There are also Branch medical Annexes

BMA Wahiawa (808) 655-7116 (Ambulance)

BMA Barking Sands (808) 353-4333 (Ambulance)

BMA Camp Smith (808) 477-0636 (Ambulance)

Tripler Army Medical Center is the main military hospit Info: (808) 433-6661

E.R.: (808) 433-6629

Mental Health: (808) 433-2737

All the numbers listed are subject to change along with the serve each clinic or hospital. This list is not all inclusive of military may available to the fleet MDR, but just a sampling.

The following Internet link will give a list of most of the Hospital, NMO NACC websites.

http://navmedinfo.med.navy.mil/mfaclink1.htm



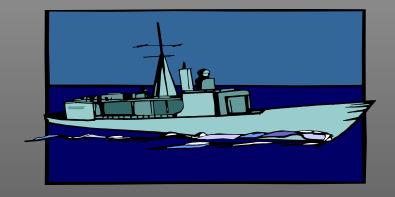


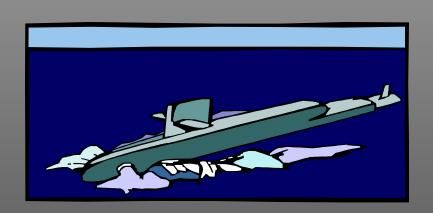
Underway guidelines for a suicidal patient

What can a MDR do when a shipmate states that they want to determine the ship is underway?

Different platforms will differ on what type of medical department is

- -Some commands will have just one IDC
- -Others will have a full blown medical department with doctors, etc.
- -Some platforms will have extensive resources while others will have limited





Underway guidelines for a suicidal patient

The underway SMDR should first interview the patient to find out who with the Sailor and why they thought about committing suicide. Base interview, the SMDR will inform the appropriate COC and contact the their OP area.

The M.O. will give advice to the SMDR or recommend a MEDEVAC. A could also be posted on the individual if they are found to be a threat others and referred to a M.O. if the ship is entering port within a rea Each platform is different and will have its own mission. Compromisi mission will be the call of the CO of the platform.

These guidelines were taken from various interviews with SMDRs in the flee and a general consensus was taken from these interviews on how to handle suicidal patient at sea.

Helpful Acronyms

The following acronyms are helpful in recognizing of a shipmate exhibiting suicidal tendencies.



Suicide Prevention

Acronyms

Ask The Person

- **Intervene Immediately**
- **Don't Keep A Secret**

Locate Help

F

E

- **✓**Inform Chain of Command
- Find Someone Don't Leave **Person Alone**
- **Expedite Help**

Acronyms Cont.

- SUICIDAL TALK Sailors who are thinking and speaking about suicide a Individuals who have made previous attempts especially those with potential means (weapons), are at a very high risk for suicide as those with a suicide UTTER HOPELESSNESS Sailors who are feeling extremely helpless, ho and worthless and who do not have plans for the future are at high risk for
- INADEQUACY Sailors who believe they are inferior, inadequate and wor believe they have been taken advantage of or failed are at high risk.
- CLOSE RELATIONSHIP LOSS Sailors who perceive or believe they have important relationship (romantic, spouse, friend, including the death of a larisk for suicide.
- **ISOLATION** Sailors who are alone and feel lonely and helpless, isolate th lack social, work and religious supports are at risk.
- DEPRESSION Sailors who are sad; depressed, bitter, moody and pessim and have lost their interests are at high risk for suicide.

 ETHANOL (ALCOHOL) Sailors depend upon or abuse alcohol and/or dr

include prescription medications, are at high risk for self harm.

Acronyms Cont.

- SAD A Sailor who is depressed and sad, with feelings of hope helplessness, and worthlessness is at risk.
- ALCOHOL Sailors who abuse or are addicted to alcohol are a for suicide.
- ISOLATION Sailors who are alone and isolated and are without social and religious support may be at risk.
- LOSS Sailors who have lost someone (especially a significant romantic relationship) or something meaningful in their lives for suicide.
- ORGANIZED PLAN The Sailor with a specific detailed plan ι available lethal method is at high risk.
- RATIONAL THINKING LOSS Suicide risk is high for Sailors judgement and thought processes are impaired.

Acronyms Cont.

- MOODY Marines who are experiencing rapid and dramatic markets are such as frequent anger, depression, nervousness and indifference recent episodes of violent behavior are at increased risk for some contents.
- ALCOHOL ABUSE Marines who abuse or are addicted to alc drugs, including prescription medications, are at risk for suic
- RELATIONSHIP LOSS Marines who have lost a romantic reference perceive a relationship is ending are at risk for suicide.
- INADEQUATE Marines who see themselves as worthless, ina a failure are at risk for suicide.
- NERVOUS Marines who are feeling tense, scared, confused a may be at risk for self harm.
 - EMBARRASSMENT- Marines who believe that they have been humiliated or shamed in some way, are at risk.
- SAD Marines who are sad, depressed and pessimistic with fee hopelessness, helplessness and worthlessness are at high ris

Contact your local medical department information on suicide prevention.

Let's keep our shipmates from ending statistic!

